At a Glance
This document is designed to help students quickly access the technology offered at FHU and to find help with common issues that may arise.

Need Help?
If you need help, you can request support using any of the following methods:
Send an Email—Send an email describing the problem you’ve found to helpdesk@fhu.edu. Please be sure to include times you will be available to meet with a tech if needed

Create a Ticket—Browse to helpdesk.fhu.edu and follow the on-screen instructions to create a support ticket

Call—Call 731-989-6111 and a support technician will assist in troubleshooting or configuration

Printing
FHU now has a cloud-based print solution available for students. You can print documents from your computer, smartphone, or tablet. Just upload your documents from anywhere, login at the print station, and print your documents. Printing Instructions

Wireless Information
For step-by-step instructions on how to set up WiFi on your devices, go to the Technology Reference Guide.

Cable TV
For information about the campus cable TV system, as well as a channel line-up, go to Cable TV.

Web Address Reference
blackboard.fhu.edu
Campus course management system—Access to everything related to your campus coursework
For help with Blackboard: Blackboard Tutorials

students.fhu.edu
Student email system—web-based email system hosted by Google
For help with Google mail: Gmail Help

only1.fhu.edu
Student password reset system
For help with Only1 password reset: Password Reset Tutorial

my.fhu.edu
Student portal for registration and administrative system

apps.fhu.edu
Student classroom applications

fhu.edu/printmanagement
Student Print Management System—how-to documents explaining the setup and use of the print management system